

Breaking the Invoice Bottleneck

Zurn Elkay's AP Automation Transformation

Presented by: Basware

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Our Speakers



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Audience Participation

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- Add your profile info
- Answer all three questions



Poll 1: What's your biggest AP challenge today?



Zurn Elkay by the Numbers



Company Overview

Zurn Elkay Water Solutions is a leading pure-play provider of comprehensive water management solutions, serving a broad range of institutional, commercial, and residential sectors. Recognized for its extensive market reach and innovative product offerings.

Key Challenges

- 300+ invoice approvers, buyers, AP information consumers
- 12 FTE AP staff
- Manual invoice entry and month-end invoice processes
- Manual exception tracking on shared spreadsheets - ERP did not allow invoice entry unless it perfectly matched
- Invoices emailed back and forth for coding and approval

Current environment

Microsoft D365 & Oracle

2.5k

Employees

30

Global locations

6

Countries

100k+

Invoices processed
per year

Poll 2: Where are you on your AP automation journey?



Transformation Journey

2023



Streamlining AP for NAMER

- AP Automation
- SmartPDF Validation
- Supplier Network

2024



Continuous Improvement

- Line Level Capture
- Custom Fields
- Integration Strategy

2025



ERP Transformation

- ERP Maturation
- Coding Updates
- Tax Handling

Initial Results

Benefits

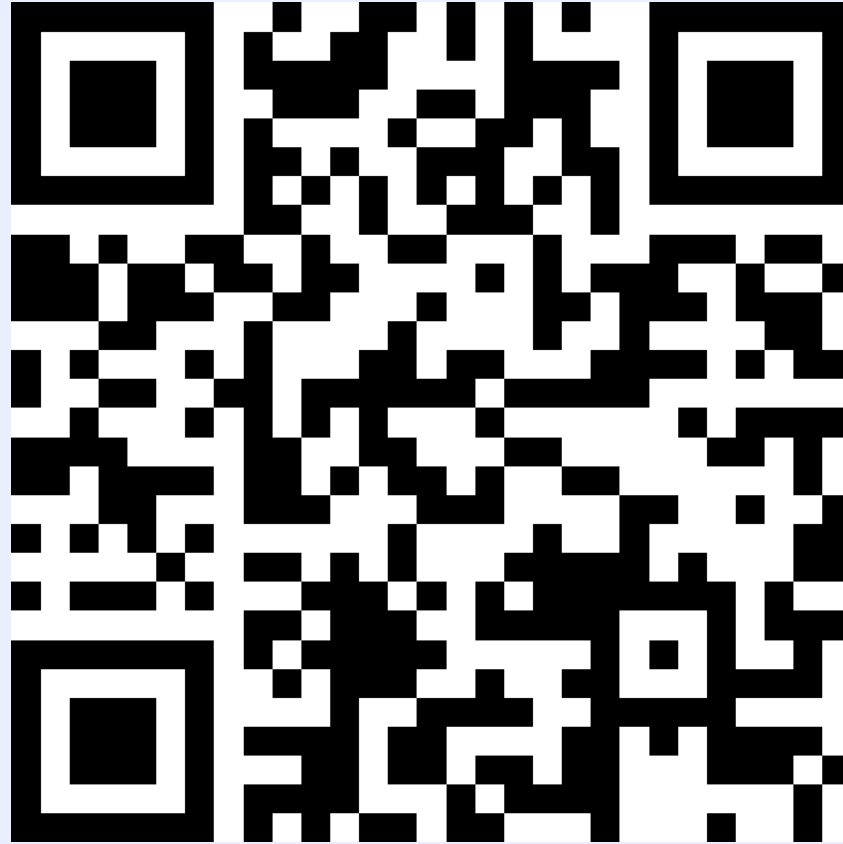
- Streamlined AP across multiple ERPs and high-volume invoice environments.
- Complete invoice visibility
- Reduced invoice processing time
- Clear exception ownership

Additional Benefits

- Headcount optimization
- Enhanced audit compliance
- Robust reporting
- Strategic partnership with Supply Chain
- Breaking down siloes
- Broader team communication



Poll 3: What's the biggest benefit you'd expect from AP automation?



Lessons Learned

- Asking “why” in terms of legacy process and organizational structure
- **Practical insights from tackling PO/non-PO splits and exceptions**
- Executive sponsorship is key
- Communicate early and often with users
- Embrace the transformation from tactical to strategic – become business partners to the organization



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